

Registered Tenant Organisations & Informal Tenant Organisations

Tenant Participation



Tenant & Landlord Working Together

REGISTERED TENANT ORGANISATIONS

Castlehill have a duty to consult tenants and Registered Tenants Organisations (RTOs) on issues that have an effect on them. For example, any changes in Housing Management policy that has a direct impact on them. Castlehill will take ideas and comments, from tenants and RTOs, into account before making a decision on the issue.

To become a Registered Tenant Organisation, you have to follow conditions laid down by the Scottish Government.

Please contact Claire Macdonald at Castlehill for more details about applying to become a RTO. The full list of conditions (Scottish Government criteria) will be sent to you, along with what support Castlehill can offer if you become registered.

INFORMAL TENANT ORGANISATIONS

While we encourage RTOs, we appreciate that not everyone wants to become as 'formally' involved. For this reason, we also encourage, and support, non-registered tenant organisations, which wish to meet informally.

We can support your RTO or informal group through –

◆ Training

Castlehill will identify Tenant Participation training events. These events could be in the form of Tenant Participation seminars, or conferences and could cover issues, including –

- Building your organisation's membership
- Improving consultation
- Forwarding tenant participation

Please note that we can also pay expenses such as –

- Mileage / travel costs - to the training event
- Childcare can be arranged and costs will be met to allow you to attend the training event.
- Cost of entry to the training event

◆ **Clerical Support**

Castlehill will, as best it can, assist you with the production of Newsletters, Leaflets, typing of letters, etc. We can also provide basic stationery to carry out your meetings (pads, pens, etc).

To find out more about RTO's and Informal Tenants Organisations, please contact Claire Macdonald at Castlehill.