

Stage 2 Complaints Received 01/04/2026 – 30/06/2026

Complaints Received – 12

Average time to respond (in working days) – 19

Complaints Upheld – 0

Complaints Partially Upheld - 2

Complaints Not Upheld – 10

Complaints related to Property Services – 3

Complaints related to Housing Management – 9

Other Complaints - 0