Stage 2 complaints received 01/04/20 – 30/06/20

| Complaints received | 5 |
|-------------------------------------------|---|
| Average time to respond (in working days) | 9 |
| Complaints upheld | 0 |
| Complaints partially upheld | 2 |
| Complaints not upheld | 3 |
| Complaints relating to Property Services | 3 |
| Complaints relating to Housing Management | 2 |
| Other complaints | 0 |
| | |