



**scarf**  
ENERGISING COMMUNITIES

# Energy Redress

**Voucher support available**

[scarf.org.uk](https://scarf.org.uk)

# Voucher support

In partnership with Energy Redress we have fuel vouchers available for North East residents whose depend upon prepayment meters and are struggling with credit. It should be noted that smart meters are not eligible for this support.

Vouchers to the value of £49 will be issued via Paypoint or the Post Office

We have a limited amount of vouchers available and they will be issued on a first come first served basis.

# Information required

This is a fund for households with prepayment meters. Applications are only accepted online through the Scarf website.

As part of an eligibility check, clients will need to provide information on:

- Energy supplier
- Proof of address
- Proof they have a prepayment meter

# Proof of eligibility

To successfully apply for the fund clients must upload one of the following:

- Valid UK driving licence
- Council tax bill
- A Recent credit card or bank statement
- Recent Building Society or Credit Union statement
- Tenancy agreement

# Proof of eligibility

Clients must **also** upload a photograph of their prepayment meter showing:

- Evidence of remaining credit – priority will be given to those with less credit
- Meter serial number



To apply for voucher follow the link below

[Scarf](#)

*\*Please note that due to high demand applications may take up to 10 working days to process*