



Key contacts

**Remember you can report repairs via the website
or the repairs line 01224 628104**

Gas (Emergencies) -0800 111 999

Electricity (emergencies) -0800 111 999

Scottish Water (Emergencies) -08456 018 855

SEPA – www.scottishfloodforecast.sepa.org.uk/public

Heatcare – 01343 842 042

Aberdeen City Council

www.aberdeencity.gov.uk Tel:03000 200292

Council Tax and benefits (option 3)

Waste & Environment (option 4)

Parking Roads, Street & Transport (option 5)

Homelessness team (24 hours) Tel: 08000 510434

Crisis Grants (8am - 6pm) Tel: 0800 034713

Emergency services Tel: 101 (non emergency) 999 (emergency)

NHS 24 Tel:111

Scottish Power Tel: 08000 298290 (power cuts & emergencies)

Scottish Water Tel: 08000 778778



Cyrenians

Providing Care & Support for Vulnerable People
Tel: 03003 030903



Aberdeen Citizens Advice Bureau - Union Street Aberdeen
Tel 01224 056 9750

Advice Direct Scotland - www.advisedirect.scot
Tel 08088 009060

Grampian Women's Aid
25 Greenfern Road, Mastrick, AB16 6TS
Tel 01224 593381
info@grampian-womens-aid.com

Samaritans - 60 Dee Street, Aberdeen Ab11 6DS
Tel:116 123

Breathing Space - www.breathingspace.scot
Tel: 0800 038 587

Shelter Scotland
Tel 08088 004444

Public Transport

First Bus Tel: 03456 46707 - www.firstgroup.com

Stagecoach Tel:01224 869959 - www.stagecoach.uk

Aberdeen Railway Station Tel: 0800 912 2901

