

Stage 2 Complaints Received 01/04/2023 – 30/06/2023

Complaints Received – 5

Average time to respond (in working days) – 21.6

Complaints Upheld – 0

Complaints Partially Upheld – 3

Complaints Not Upheld – 2

Complaints related to Property Services – 1

Complaints related to Housing Management – 4

Other Complaints - 0