

Stage 2 Complaints Received 01/07/2023 – 30/09/2023

Complaints Received – 9

Average time to respond (in working days) – 17

Complaints Upheld – 0

Complaints Partially Upheld – 1

Complaints Not Upheld – 8

Complaints related to Property Services – 3

Complaints related to Housing Management – 6

Other Complaints - 0