

Stage 2 Complaints Received 01/10/2023 – 31/12/2023

Complaints Received – 4

Average time to respond (in working days) – 23

Complaints Upheld – 0

Complaints Partially Upheld – 0

Complaints Not Upheld – 4

Complaints related to Property Services – 1

Complaints related to Housing Management – 3

Other Complaints - 0