HOUSING PERKS

New FREE tenant discount app which lets you get discounts with over 100 shops and brands
Available to all Castlehill tenants, mid-market rent and sharing owners

FAQs

Is the app free to use?
Yes. The app can be downloaded to your smartphone; it only requires a unique code.

Where do I sign up?
- Download the Housing Perks app from the Apple App Store or the Google Play store
- Press "Sign Up", enter your details and follow the on-screen instructions
- You will be asked for your 'Organisation ID' – select CastlehillHA and click 'Continue'
- Add your tenancy reference number
- Now you are all signed up

How does it work?
- Go to the app, search and select the brand you would like to get a discount for
- Enter the amount you would like to spend on that brand and press pay securely
- Check the information to make sure you are happy with how it can be used
- Choose how you want to pay for the gift card
- When your payment is successful an eGift card will appear in your wallet on the app
- View the eGift and use it in-store or online

Is there a limit to how many vouchers I can buy?
No. You can purchase as many as you like.

How quickly do I get a voucher after I have bought it?
The average time is 2 seconds. Vouchers appear instantly on your phone.

Can the discount be used in addition to loyalty cards and cashback?
Yes. Your Housing Perks app helps you save extra on top of the ways you might save already.

I live with my partner. Can we both sign up?
Everyone in your household can sign up, using the same tenancy ref number.

If I have a £20 voucher and I spend £15, will I lose £5?
No. When you purchase a voucher you can use it multiple times until the balance is £0.

How long does a voucher last?
Most vouchers last 2 years. Some last 3 years. The minimum is 3 months but this is unusual.