



North East Scotland Advice Forum is a local network for people working in advice services to share information and experiences. The Forum meets quarterly throughout the year.

May 2024 Newsletter

If you would like an article included in the next bulletin, please contact admin@nesaf.co.uk

North East Scotland Advice Forum

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View previous Benefit Bulletins:

- [April 2024 Benefit Bulletin](#)
- [March 2024 Benefit Bulletin](#)
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- [January 2024 Benefit Bulletin](#)
- [December 2023 Benefit Bulletin](#)
- [November 2023 Benefit Bulletin](#)
- [October 2023 Benefit Bulletin](#)
- [September 2023 Benefit Bulletin](#)
- [July 2023 Benefit Bulletin](#)

Benefit calculator

Our benefits calculator will help you find out what benefits you can claim.

The calculator is free to use, and the details you provide are anonymous.

Before you start, make sure you have information about your savings, income, pensions and existing benefits (for you and your partner).

If you run out of time, you can save your calculation and come back to it later, and pick up right where you left off.

⇒ *Should take 10 minutes to complete*

⇒ *Please complete all fields with an asterisk(*)*

START >>>



I'd encourage anyone who hasn't already done so to sign up for email notifications from our [website](#), as this newsletter will be coming to an end in the coming months.

All articles contained in this newsletter are replicated on the website.

Sign up at nesaf.co.uk/contact/

We currently have 63 subscribers



Missing out 2024: £23 billion of support is unclaimed each year



Policy in Practice estimates that the total amount of unclaimed income related benefits and social tariffs across Great Britain is now £22.7 billion a year. This represents a 21% increase on earlier estimates, driven by uprating, the rollout of Universal Credit, and improved estimates which typically show take up is lower than previously assumed.

policyinpractice.co.uk/missing-out-2024/

Further increase to Administrative Earnings Threshold

New thresholds of £892 for individual claimants and £1,437 for couples come into effect from 13 May 2024

These Regulations amend regulation 99 of the Universal Credit Regulations 2013 ([S.I. 2013/376](#)), which sets out the circumstances in which work search and work availability requirements must not be imposed on a universal credit claimant.

Regulation 2 amends paragraph (6) of regulation 99 so that work search and work availability requirements may not be imposed where a claimant has monthly earnings from employment that are equal to, or more than, 18 hours per week at the national minimum wage rate as set out in regulation 4 of the National Minimum Wage Regulations 2015 ([S.I. 2015/621](#)) (“the national living wage”) or, where the claimant is a member of a couple, their combined earnings from employment are equal to, or more than, 29 hours per week at the national living wage rate, in both cases converted to a monthly amount by multiplying by 52 and dividing by 12.

Regulation 3 revokes a previous version of these Regulations in order to alter the coming into force date.

www.legislation.gov.uk/ukSI/2024/536/made

Erosion of universal credit transitional protection when claimant moved on from specified accommodation breached human rights

In summary:

- Client on ESA moves house to a different local authority forcing a natural migration to Universal Credit.
- Client had an SDP included in her ESA award and was therefore awarded a ‘*transitional SDP* payment’ on transfer.
- Due to rule changes in October 2020 clients ‘transitional SDP payment’ was converted to a ‘*Transitional Element*’ and thus became liable to erosion.
- Client later had to move into supported accommodation. Housing Costs stop as they have to claim Housing Benefit.
- Their ‘*Transitional Element*’ that element was subsequently reduced to nil when she accepted a permanent tenancy as her mainstream housing costs of £369 exceeded the £285 ‘*Transitional Element*’ they were receiving.
- The claimant lost their monthly £285 without gaining any additional UC income, given that the £369 was doing the job done by housing benefit when she was in supported accommodation, namely paying her rent.

Findings:

The Tribunal notes that unlike a move from one mainstream rented property to another, a move between supported, refuge and temporary accommodation and mainstream accommodation is “*unlikely to be simply a matter of choice*” and ‘*What cannot occur is the unfair stripping away of all transitional protection in one fell swoop when a claimant’s circumstances change such that they need to move between specified accommodation which is funded via Housing Benefit and non-specified accommodation which attracts the Housing Costs Element of Universal Credit*’.

The Upper Tribunal has found that the law that governs this process deprives people in this situation of their possessions (in this case the amount of benefit to which they were entitled under the legacy benefit regime) without justification. The ruling may be subject to further legal challenge by the UK Government.

<https://assets.publishing.service.gov.uk/media/65ef30b762ff4898bf87b2f7/UA-2022-001286-UOTH.pdf>

Universal Credit: Claimants face fines over these changes

Universal Credit recipients have been warned they face going to court or fines over failure to report certain changes.

Claimants must promptly inform the Department for Work and Pensions (DWP) of any life changes such as a new phone number or email, switching bank accounts, moving home, or rent alterations.

The DWP's official guidance on GOV. UK warns: "You could be taken to court or have to pay a penalty if you give wrong information or do not report a change in your circumstances."

Claimants must communicate changes "as soon as they happen" to prevent overpayments which would need to be paid back.

The DWP said: "Changes in your circumstances can affect how much you're paid for your whole assessment period – not just from the date you report them."

To update their details, claimants should access their Universal Credit account via [Gov.uk](https://www.gov.uk).

Changes can include:

- finding or finishing a job
- having a child
- moving in with your partner
- starting to care for a child or disabled person
- changing your mobile number or email address
- moving to a new address
- changing your bank details
- your rent going up or down
- changes to your health condition
- becoming too ill to work or meet your work coach
- changes to your earnings – only if you're self-employed
- changes to your savings, investments and how much money you have
- changes to your immigration status, if you're not a British citizen

Since October 2012, the DWP has had the power to impose a fine on benefit claimants who have received an overpayment due to not informing authorities of a change in circumstances.

The 'civil penalty' is £50 and will be added to the amount of the overpayment and will be recovered by the same method.

Disability benefits system to be reviewed as PM outlines "moral mission" to reform welfare

Published 19 April 2024

Government to consult on proposed reforms to disability benefits system to ensure benefits targeted at those who need it most. Comes as number of people claiming disability benefits for mental health conditions has doubled since the pandemic.

Welfare package includes further measures to crack down on fraud and removing benefits entirely from long term unemployed who don't accept a job.

www.gov.uk/government/news/disability-benefits-system-to-be-reviewed-as-pm-outlines-moral-mission-to-reform-welfare

Prime Minister's speech on welfare: 19 April 2024

Published 19 April 2024

[Watch the Prime Minister's speech on welfare.](https://www.gov.uk/government/speeches/prime-ministers-speech-on-welfare-19-april-2024)

<https://www.gov.uk/government/speeches/prime-ministers-speech-on-welfare-19-april-2024>



Social security payments go up

All Scottish social security benefits are increasing by 6.7% in April, providing more support for disabled people, unpaid carers and people on low incomes.

Scottish Child Payment, which helps the families of more than 327,000 children, is now worth £26.70 per child per week.

A person eligible for the highest rate of Adult Disability Payment will receive £184.30 per week.

Carer Support Payment, Scotland's newest benefit, has gone up to £81.90 per week. The benefit for unpaid carers launched in three local authorities last year and will be available across Scotland by Autumn 2024.

Background

Early [analysis shows](#) Social Security spending is supporting a variety of Scottish Government outcomes related to reducing child poverty and material deprivation, improving health and wellbeing and helping to narrow inequalities.

The cost of uprating benefits in 2024-25 is £370 million.

[Full list of up-rated benefit payment rates](#)

Social Security Scotland delivers the following benefits:

- ◆ Scottish Child Payment
- ◆ Best Start Grant Pregnancy and Baby Payment
- ◆ Best Start Grant Early Learning Payment
- ◆ Best Start Grant School Age Payment
- ◆ Best Start Foods
- ◆ Adult Disability Payment
- ◆ Child Disability Payment
- ◆ Child Winter Heating Payment
- ◆ Carer's Allowance Supplement
- ◆ Carer Support Payment (currently available in Dundee, Perth & Kinross, and Western Isles)
- ◆ Young Carer Grant
- ◆ Child Winter Heating Payment
- ◆ Winter Heating Payment
- ◆ Funeral Support Payment
- ◆ Job Start Payment

<https://www.gov.scot/news/social-security-payments-go-up/>

Five council areas named as first to get Pension Age Disability Payment

Pensioners in five Scottish local authorities will be the first in the country eligible for a new disability benefit, subject to parliamentary approval of regulations.

From 21 October, Pension Age Disability Payment – the replacement for Attendance Allowance – will be piloted in Argyll & Bute, Highland, Aberdeen City, Orkney and Shetland.

The benefit will become available in 13 more local authority areas on 24 March next year before becoming available across Scotland by 22 April.

Pension Age Disability Benefit is for people of pension age who have a disability or long-term health condition that means they need help looking after themselves or supervision to stay safe.

nesaf.co.uk/new-disability-benefit-for-pensioners/



Psychological help and counselling service at Polish Association Aberdeen



We are delighted to inform you that because the Polish Association Aberdeen has successfully recruited new staff we can greatly increase the capacity of our psychological services.

Our team now includes mental health nurses, psychologists, psychotherapists, counsellors, volunteer counsellors in training and pedagogists. Taking account of the physical-mental health relationship and contributing factors, the main focus of our service will be to provide interventions that target mental health and in turn positively impact physical illness. By adopting a holistic approach, we can work together to support health and promote wellbeing.

All our volunteers are registered with the relevant professional body, hold indemnity insurance and attend regular supervision which is provided by the Association. All of our counsellors are bilingual in Polish and English.

The new Psychological Help & Counselling and Pedagogy services now offer Cognitive – Behavioural Therapy (CBT), Person-Centred Counselling, low-intensity guided psychological interventions, suicide prevention, and support for children and teenagers with Autism spectrum disorder, including Asperger's syndrome, with ADHD. In our work, we not only offer psychological help but also actively promote healthy lifestyles and healthy behaviours among the Polish community.

Our triage is based on a self-referral scheme and we can be contacted by email at: triage@paaberdeen.co.uk

More information about professionals collaborating with the service can be found on our website: <http://www.paaberdeen.co.uk/work/porady-psychologiczne>

We are looking forward to serving and supporting the Polish community in North East Scotland. However, we also accept referrals from other parts of the country.

Should you have any questions, please do not hesitate to contact us.

Mr Mateusz Lagoda President of the Polish Association Aberdeen

Dr Martin Gryszkiewicz-MacKenzie, CPsychol CBT Psychotherapist Trainee Health Psychologist

www.paaberdeen.co.uk e-mail: info@paaberdeen.co.uk

Working Carers – ALWAYS ensure you are not earning over £151.00 per week

The DWP has systems that flag when a carer's income breaches this threshold, but fails in many cases to act on the information, allowing carers to rack up thousands of pounds' worth of overpayments over months and years before, in some cases, pursuing them in the courts for benefit fraud.

In a recent case a carer and part-time supermarket worker was successfully prosecuted for benefit fraud relating to breaches of earnings rules. The carer had agreed to repay in instalments but the DWP used proceeds-of-crime laws (normally used to seize cars, cash and properties owned by convicted major criminals) to take a £16,000 inheritance, which had been left to her by the mother she dedicated so much of her life to caring for.

- www.theguardian.com/society/2024/apr/07/unpaid-carers-allowance-payment-prosecution-earnings-rules
- www.theguardian.com/society/2024/apr/07/why-are-so-many-carers-taken-to-court-for-benefit
- www.theguardian.com/society/2024/apr/07/dwp-carer-allowance-benefit-payment-case



Apex Scotland - Empowering Pathways and Build IT

I was wondering if you could pass this information out within your organisation and people you support who you feel could benefit from our support.

We are writing to inform you the funding for the Apex Scotland Empowering Pathways project and Build IT in Aberdeen City has now been approved for a further 12 months, a reminder that Empowering Pathways is for anyone who resides in Aberdeen City, be unemployed, have criminal convictions.

Build IT also has the same Eligibility as Empowering Pathways – Build it is our Sector Based Skills Academy where we will support participants in gaining their CSCS Card, Level 1 Health and Safety in Construction, Emergency first Aid at work, we will also support them to source sites visits, work experience. On top of that we will also deliver our normal support with convictions and how to disclose them going forward. The eligibility remains the same bar you must be 18+ and have a criminal record. - If the participant has RSO convictions and requires CSCS support then EP would be the referral as Build It is group setting.

Empowering pathways has space for 10 participants while build it has 35.

Apex will support the participants with their journey by supporting them with all their employability needs from creating a CV and Cover letter, increasing their Motivation and confidence, interview skills including mock interviews, assisted targeted job searching, referring to partner organisations where appropriate, providing accredited qualifications and training in CSCS Labourers card, Pat Testing and SQA Employability award, SQA Basic ICT.

We can also provide unaccredited training in Understanding stress & Anxiety, Paediatric first Aid Awareness, Physical Wellbeing, Interview Workshop. Equality and Diversity, Addiction Awareness, the first 90 days (of a new job), Mental Health and Wellbeing and many more on Apex's purpose made training website.

If you would like us to attend a meeting to discuss this in person we are more than happy for this to happen, please feel free to contact me or Riognach Armstrong North East Service Development Manager.

Martin Donovan

<martin.donovan@apexscotland.org.uk>

Riognach Armstrong

<riognach.armstrong@apexscotland.org.uk>



Are you struggling to navigate the pathway to employment?

Are you Living in Aberdeen City? Unemployed, Have Criminal convictions, Need Employment Support?

Then get in touch with us and we can support you reach your goal by taking part in the following

What we offer..

- ✓ CV and Cover Letter creation
- ✓ Confidence, Motivation building
- ✓ Mock Interviews
- ✓ Disclosure of convictions Advice
- ✓ CSCS Training and Pat Testing

- ✓ Understanding stress & Anxiety,
- ✓ Paediatric first Aid Awareness,
- ✓ Physical Wellbeing,
- ✓ Interview Workshop.
- ✓ Equality and Diversity,
- ✓ Addiction Awareness,
- ✓ the first 90 days (of a new job),
- ✓ Mental Health and Wellbeing
- ✓ many more on Apex's purpose made training website.

“

Apex's Empowering Pathways service ensures participants are equipped with a holistic toolkit of skills, competences and positive attitudes to prepare them for employ-

”

Please contact Apex Scotland at
Email- aberdeen@apexscotland.org.uk



Scottish Government
Riaghaltas na h-Alba



First-tier Tribunal Scotland must explain how required period condition is met when considering entitlement to ADP

Social Security Scotland appealed the First Tier Tribunal's decision, and their appeal was upheld. The claimant was awarded SRDL only of ADP but SSS appealed on the "required period condition" i.e. 13 weeks prior to the claim being made and 39 weeks post claim.

The case will be remitted back to a differently constituted FTS tribunal to consider the relevant start and end dates of the required period.

www.scotcourts.gov.uk/docs/default-source/cos-general-docs/upper-tribunal-pdfs-for-web/2024ut23.pdf?sfvrsn=ef37549f_1

Independent Age free training courses

Independent Age offers free training to share knowledge and upskill frontline staff who support older people in their communities.

Our training courses

Pension Credit, Attendance Allowance and entitledto (virtual)

This 1.5-hour online course (using Teams) aims to give frontline workers an introductory overview of Pension Credit and Attendance Allowance. We'll also be demonstrating how to use the online benefits calculator from entitledto.

Read about Pension Credit and Attendance Allowance training

Bitesize training: Carer's Allowance (virtual)

This 30-minute online course (using Teams) aims to give frontline workers an introductory overview of Carer's Allowance.

Read more about Carer's Allowance training

Council Tax: Discounts and disregards (virtual)

his 30-minute online course (using Teams) aims to give frontline workers an introductory overview of Council Tax.

Read more about Council Tax training

<https://www.independentage.org/advice-training-for-professionals>

Almost 100,000 civil penalties issued in 4 years in respect of overpaid Carers Allowance

Claimants have a responsibility to ensure they are entitled to benefits they claim and to inform the DWP of any changes in their circumstances that could impact their award.

Overpayments occur when an individual receives a payment they are not entitled to. The fines imposed by DWP for overpayments vary depending on the circumstances of the overpayment.

Administrative Penalties may be offered by the fraud investigator as an alternative to a prosecution in certain cases where there has been benefit fraud or attempted benefit fraud.

More information about DWP penalties policy can be found here: [Penalties policy: in respect of social security fraud and error – GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/policies/penalties-policy-in-respect-of-social-security-fraud-and-error)

<https://questions-statements.parliament.uk/written-questions/detail/2024-04-18/22534>



Has the two-child benefit cap put 'fairness' before children's best interests?

New research from Nesta seeks to understand exactly how the two-child limit was impacting family life. In the 2015 summer budget, George Osborne announced that from April 2017, the UK government would "reform tax credits to make them fairer and more affordable".

But from the very beginning, the debate about the fairness of the two-child benefit cap (restricting child tax credits and the child element of universal credit to the first two children in any family) has been focused on fairness towards adults.

As part of a package of reforms aimed at creating a "fairer welfare system", its stated aims were to reduce the cost of the welfare system and ensure that "**benefit recipients face the same family planning decisions as those who support themselves solely through work**". As a result, most research to date on the two-child limit policy has been particularly focused on how the policy has affected parents' experiences, their employment and their decisions about fertility.

www.bigissue.com/opinion/two-child-benefit-cap-fairness-universal-credit-nesta

DWP disability benefit cuts will impact 450,000 people – but very few will actually find paid work

Disability **benefit cuts** that are expected to affect more than 450,000 people by 2029 will only lead to 15,400 more people finding paid work, according to official forecasts by the Office for Budget Responsibility (OBR).

Figures published last week by the **Department for Work and Pensions** (DWP) show that its planned changes to the work capability assessment (WCA), which are due to come into effect next year, will lead to lower benefits or higher work-search conditions for around 457,000 people by 2028/29.

But **OBR forecasts** published on the same day predict the changes will see just 15,400 more people move into paid work in that time – despite the measures supposedly being introduced in order to help people into work.

www.bigissue.com/news/social-justice/dwp-disability-benefit-cuts-work-capability-assessment/

Erosion of universal credit transitional protection when claimant moved on from specified accommodation breached human rights



legislation.gov.uk

The Tribunal notes that unlike a move from one mainstream rented property to another, a move between supported, refuge and temporary accommodation and mainstream accommodation is "unlikely to be simply a matter of choice" and "What cannot occur is the unfair stripping away of all transitional protection in one fell swoop when a claimant's circumstances change such that they need to move between specified accommodation which is funded via Housing Benefit and non-specified accommodation which attracts the Housing Costs Element of Universal Credit".

assets.publishing.service.gov.uk/media/65ef30b762ff4898bf87b2f7/UA-2022-001286-UOTH.pdf



New research funding for the first comprehensive study on devolution and social security

We are delighted to announce £1.1m in funding to the University of York for the first comprehensive study on devolution and regional differences in social security.

[Social security in a devolved UK](#) will explore the extent of the devolution of social security within the UK and the realities, risks and opportunities this poses for families with children.

The UK spends more on working-age social security than education, or the police and defence combined. Social security is the policy instrument most directly able to reduce poverty.

Currently, there is a lack of research and understanding about the extent, nature and significance of devolution in policy design, delivery and implementation.

Scotland has introduced new benefits, and Wales is exploring increasing their devolved powers on social security. In 2024 a typical out-of-work couple with four children would receive £22,000 in England (outside of London), compared to £37,000 in Northern Ireland and £42,000 in Scotland.

This project will map the nature and extent of the devolution of social security systems at national, regional and local levels, to better understand the consequences for the millions of families across the UK whose experiences and outcomes differ depending on where they live.

The multi-institutional and inter-disciplinary research and policy team, led by Professor Ruth Patrick at the University of York, comprises of academics from eight universities across all four UK nations, the [Resolution Foundation](#) and [Child Poverty Action Group](#)

www.nuffieldfoundation.org/news/we-are-delighted-to-announce-1-1m-in-funding-to-the-university-of-york-for-the-first-comprehensive-study-on-devolution-and-regional-differences-in-social-security



PIP, ADP & Universal Credit claimants eligible for free driving lessons

People receiving Universal Credit, Personal Independence Payments (PIP) or Disability Living Allowance (DLA) from the Department for Work and Pensions (DWP) could be eligible for up to 40 hours of free driving lessons.

The Driving Lessons Grant Programme is being offered to people receiving higher or enhanced rates of benefits.

It is provided by disability charity Motability, and includes up to 40 hours of lessons with an instructor. However, people learning through the scheme will still have to pay for their theory and practical driving tests themselves.

The grant is open to any eligible claimant who has a provisional licence and wants to learn to drive

www.motabilityfoundation.org.uk/charitable-grants/access-to-mobility-grants/driving-lessons/



Making all journeys accessible



Funding to continue tackling poverty and inequalities in Aberdeenshire approved

Almost £2 million of funding for a wide range of projects to support ongoing work to tackle poverty and inequalities in Aberdeenshire has been approved.

The budget was agreed by Aberdeenshire Council's Communities Committee as councillors heard an update on the progress of work undertaken by the Tackling Poverty & Inequalities Strategic Partnership Group over the past year.

Poverty is defined as when a person's household income is less than 60% of the UK average income. The factors that generate poverty are wide-ranging and cover many aspects of day-to-day life such as health, housing, educational attainment, employability, and access to services.

As part of the Partnership's investment framework, key areas of work are food insecurity; fuel poverty and housing; rural poverty, including transport; financial inclusion; mental health and wellbeing; employability; and children and young people.

The group's aims are to reduce the number of children and people living in and falling into poverty, to enable children to live poverty-free in adult life, and to improve the wellbeing of people living in poverty.

Just over 12,700 households have been supported to reduce household costs, and approaching 23,500 individuals and households have been supported through a range of services, opportunities and projects.

These cover a wide-range of areas from children and young people to health and wellbeing, digital inclusion, fuel poverty and housing, financial inclusion, employability, food insecurity, and information and advice.

They include The Space, a project led by young people in Peterhead; youth clubs covering Stonehaven, Portlethen and Laurencekirk; the PAMIS project which supports families who have children with a range of needs gain employment; reducing isolation and improving wellbeing with activities for elderly and vulnerable people in sheltered housing; and the Aberdeenshire Money Advice and Welfare Rights team which provides a flexible fund to those who do not meet the threshold for financial support elsewhere.

Nearly 1,200 clients and their families have been supported to secure additional financial support, with around 400 people involved in more than 15 developments around transport, reducing the need for foodbanks, reducing stigma, and training and policies for a range of partners.

The committee's discussion included the distribution of childminders across Aberdeenshire, specific areas of need and what is being done in those areas, the Aberdeenshire Youth Rights Committee, the different aspects of society living in poverty and how the council is able to target individual community groups, and the Fair Food Aberdeenshire.

The Tackling Poverty and Inequalities Team, based within the Buchan Area Manager's Office, are finalists in the 2024 MJ Awards which celebrate achievements in local government across the UK. Aberdeenshire is one of six finalists in the Innovation in Building Diversity & Inclusion category.

<https://online.aberdeenshire.gov.uk/apps/news/release.aspx?newsid=9281>





Need help saving more energy at home?

Home Energy Scotland can help you access financial assistance you may be eligible for. **We also offer energy efficiency hints and tips that can help you save energy and money.** If you have any other questions about energy saving matters such as renewables and sustainable transport we'll be happy to answer them too.



You can contact Home Energy Scotland by visiting our web page [here](#), or calling free on **0808 808 2282**.

Home Energy Scotland is funded by the Scottish Government to provide free, impartial energy efficiency advice to help you save energy and money.

Money Guiders Scotland Network

The Improvement Service have hosted and facilitated the money guidance community in Scotland since Spring 2021 but we are now delighted to announce that **Money Advice Scotland** will be taking over the hosting of the Money Guiders Scotland Network with immediate effect.

We're really looking forward to working with MAS and building our money guidance community further. If you'd like to **meet the new team**, we're co-hosting an introduction session on **30th April at 11am** – as ever it's free and you can sign up here: <https://www.eventbrite.co.uk/e/the-money-guiders-scotland-network-meet-the-new-team-tickets-872375547747>

In future, Heather O'Rourke and MAS colleagues will be facilitating the network and coming up with event content and specialist speakers, as well as running the **Scotland Group** in the Community Hub. Many of you will know Heather from the fantastic adviser wellbeing sessions that the Scotland Network has hosted over the last year.

There's a new email address you can contact (Heather is behind it) which is: moneyguidersscotland@moneyadvicescotland.org.uk

Briefing note: Managed migration to universal credit

At least 340,000 people who currently claim legacy housing benefit (HB) will be issued with **migration notices** in 2024 telling them to apply for universal credit (UC) within a 3 month period. People who do not apply before the deadline risk having their benefits payments ended.

Shelter is concerned that due to the significant differences between housing benefit and universal credit, there will be claimants who struggle to make a new claim on time. If their housing benefit is cut off as a result, this puts them at risk of rent arrears and homelessness. We are calling for the Department for Work and Pensions (DWP) to slow the rollout to people who only claim housing benefit and make sure there are adequate safeguards in place to identify and support people who may find the move to UC difficult.



[england.shelter.org.uk/professional-resources/policy-and-research/policy-library/briefing-note-managed-migration-to-universal-credit](https://www.england.shelter.org.uk/professional-resources/policy-and-research/policy-library/briefing-note-managed-migration-to-universal-credit)