

Stage 2 Complaints Received 01/01/2024 – 31/03/2024

Complaints Received – 8

Average time to respond (in working days) – 19

Complaints Upheld – 0

Complaints Partially Upheld – 1

Complaints Not Upheld – 7

Complaints related to Property Services – 4

Complaints related to Housing Management – 4

Other Complaints - 0