

Stage 2 Complaints Received 01/04/2025 – 30/06/2025

Complaints Received – 2

Average time to respond (in working days) – 20

Complaints Upheld – 0

Complaints Partially Upheld - 2

Complaints Not Upheld – 0

Complaints related to Property Services – 0

Complaints related to Housing Management – 2

Other Complaints - 0