

# CASTLEHILL INFORMATION

# ADAPTATIONS



## What is an Adaptation?

An adaptation is the installation of equipment, or an alteration to your home to aid you with living independently.

Typical adaptations include:

- Grab rails
- Lever handle taps
- Wall fixed shower seats
- Installing a level access shower
- Additional stair banisters
- Automatic door openers
- Modular ramps
- Slabbed pathways

We receive grant funding from the Scottish Government each year to cover the cost of providing adaptations.

Contact the Adaptations team if you have any questions:

Tel: 01224 625822  
Email: [info@castlehillha.co.uk](mailto:info@castlehillha.co.uk)

## How can I get an Adaptation?

To access the Government funding for adaptations we must receive a referral from an Occupational Therapist (OT). You can refer yourself to OT, and ask for an assessment via the methods below.

Aberdeen City  
Call: 0800 141 2339  
Email: [OTDuty@BonAccordCare.org](mailto:OTDuty@BonAccordCare.org)

Aberdeenshire  
Call: 03456 08 12 06

Moray  
Call: 01343 563999  
Email: [AccessCareTeam@Moray.gov.uk](mailto:AccessCareTeam@Moray.gov.uk)

If you have any questions about Adaptations please contact our Adaptations team, who will be happy to help.

## What happens after I've made a referral to OT?

An Occupational Therapist will arrange to visit you and carry out an assessment. They will then submit their findings in a referral to Castlehill.

Once Castlehill receive this, we will log it on our system. If the work is minor (e.g. installing grab rails), and there is funding available at the time, Castlehill will arrange for this work to be carried out right away.

If the work is major (e.g. level access shower room) and there is funding available at the time, Castlehill will contact you to arrange a visit to inspect what is required before sourcing quotes from contractors, and arranging for the work to be carried out.

Once the work is finished, we will carry out a post inspection to check that the work had been completed to a satisfactory standard.

If there is no funding available at the time your OT referral is received, Castlehill will write to let you know, and add your referral to a waiting list.

## Funding

Castlehill tenants do not have to pay for OT recommended adaptations.

All adaptations are funded by the Scottish Government. Each year Castlehill make an application for funding to the Scottish Government, and if successful, we are awarded a fixed allocation of funding, that is often quite limited.

If there is no funding available when your OT referral comes in, a letter will be sent to inform you of this, and the referral will be added to a waiting list, to be actioned in date order, as soon as a new allocation of funding is received.



## Before Accepting a CHA Property

If you are viewing a property that you like, but it would require some adaptations before it is suitable for you, please consider the below points:

- You accept the property as it is. It is not always possible to carry out adaptations before a moving in date.
- OT departments often have long waiting lists, it may be several weeks/months before an assessment can be carried out.
- Although an OT requests certain work, it is not always technically possible for it to be carried out due to the structure of the property. Could you manage without it?
- Funding may not be available at the time your referral arrives at CHA. Are you prepared to wait up to a year before the adaptations can be carried out?

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