

Stage 2 Complaints Received 01/01/2026 – 31/03/2026

Complaints Received – 5

Average time to respond (in working days) – 17

Complaints Upheld – 0

Complaints Partially Upheld - 0

Complaints Not Upheld – 4

Complaints Resolved - 1

Complaints related to Property Services – 3

Complaints related to Housing Management – 2

Other Complaints - 0